



HEALTH  
ROUNDTABLE

Health Roundtable Strategy  
2023-26







**We will invest in a contemporary data platform that will provide enhanced data security, improved data acquisition and processing, digital experience and data analytics.**

## Message from the President

Dear Health Roundtable Members,

I am delighted to share with you the Health Roundtable Strategy 2023-26. It is an exciting and ambitious plan, providing the foundation for the continued growth of the Health Roundtable over the coming three years.

Health Roundtable continues to be a trusted institution that is held in high regard by many health leaders. Our motivation remains as a network of diverse individuals and organisations committed to improving the care being delivered with and for our communities. Our benchmarking is valued, as is the consistency over time and opportunities to compare, collaborate and learn in our trusted communities of practice.

With continuous improvement in mind, the Health Roundtable Board increased engagement with our members during 2022 to capture insight into current successes, challenges and opportunities for growth. The result is this Strategy, which outlines a range of activities over the next three years to refocus Health Roundtable to meet the current needs of its members.

Our new service provider, Beamtree will also strengthen our offering by providing us with a range of professional services that you have requested to deliver advanced analytics whilst continuing to support peer-to-peer improvement activities. We will extend our membership to include aged care, primary care, ambulance and other linked datasets as well as specialist networks.

It is an exciting time for Health Roundtable as we deliver on this Strategy to enrich member experience and drive learnings for improved health outcomes within the Australian and New Zealand health systems.

On behalf of the Board, I would like to thank all our members and their teams for their continued support and commitment to Health Roundtable.



**Tobi Wilson**  
President of the Health Roundtable







## **Vision**

*The trusted partner that supports learning for improved health outcomes*

## **Mission**

*Delivering holistic benchmarking and insights within knowledge sharing networks of exemplar practice*



# The Health Roundtable experience to date

## Insights

*“We value the consistency of Health Roundtable reporting over time and would like more timely data refreshes and predictive analytics”*

A rich, detailed suite of benchmarked reports, highlighting trends and comparing organisations to identify opportunities for improvement, including

- Timely reports
- Online Insights modules
- Ad hoc reporting
- Relationship Manager analysis

## Experience

*“Very valuable. In fact, invaluable” (the whole Health Roundtable experience)*

The experience of thousands of highly skilled health professionals and administrators across Australia, New Zealand, United Kingdom and beyond, is drawn upon through

- Co-designed reporting with members
- Member participation in improvement Programs
- Member participation in Advisory Groups to guide content and direction
- Guest speakers and facilitators, including healthcare leaders

## Collaboration

*“I really love coming to Health Roundtable to meet others and learn”*

A sense of community and professional networking with peers to share experiences, best practice and new ideas through

- Collaboration workshops and forums
- Online webinars
- Research activities
- Direct connection assisted by Health Roundtable team

## Innovation

*“Excellent showcase of ideas and outcomes that can be practically applied within my health service”*

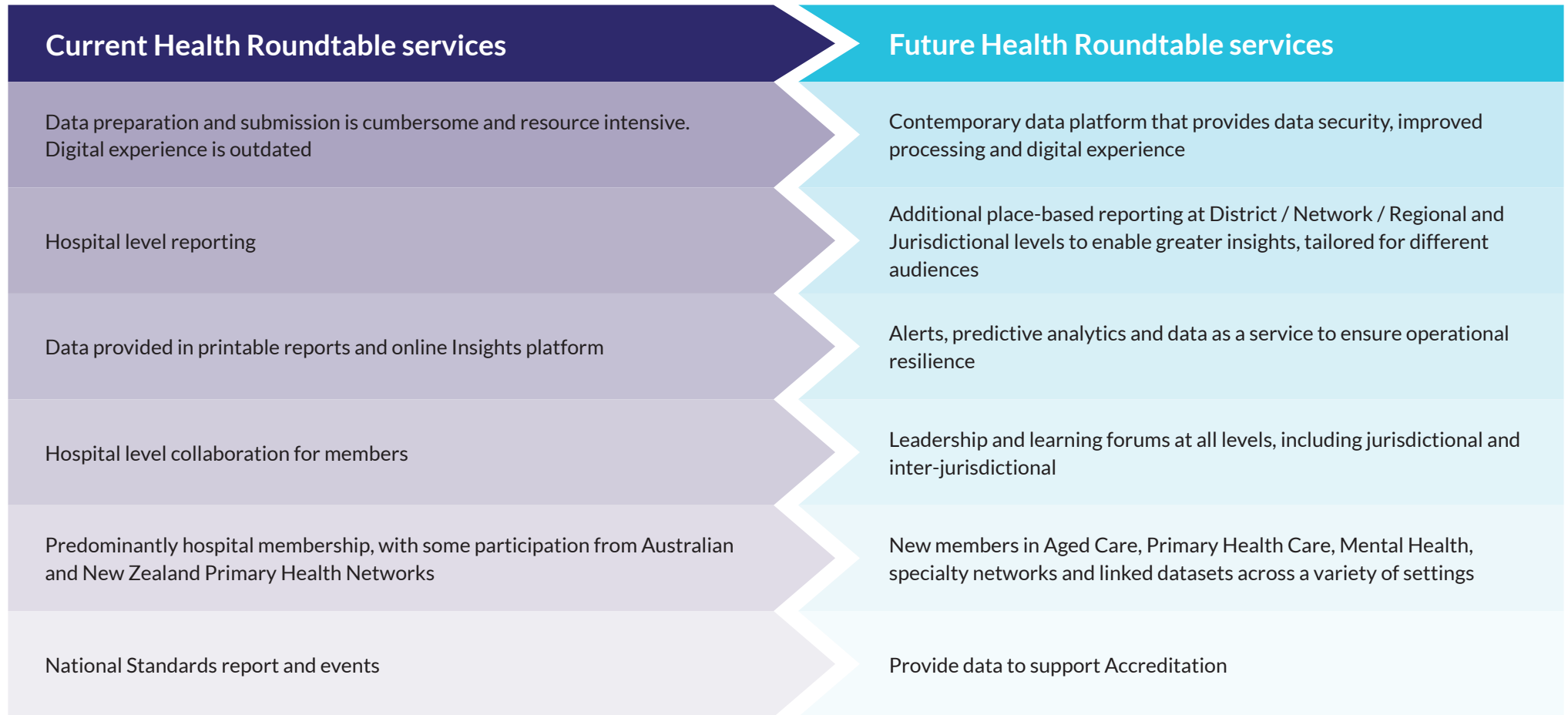
Thousands of tested, evidence-based health service innovations across all areas of the health system shared through a range of methods, including

- Facilitated events to bring members and innovations together
- Frameworks for innovation sharing
- Member innovation library to curate member innovations and improvements



# Health Roundtable leadership driving improvements into the future

Key improvements identified by members to meet current needs





# A commitment to take action

Objectives of the Health Roundtable Strategy 2023-2026

	Insights	Collaboration	Innovation	Experience
Year One	1.1 Provide alerts, predictive analytics and patient flows	2.1 Strengthen strategic partnerships / alliances	3.1 Improve data security, acquisition, processing and digital experience	4.1 Amplify digital user experience in a contemporary data platform
	1.2 Develop place-based reports	2.2 Facilitate jurisdictional and inter-jurisdictional collaboration	3.2 Strengthen innovation recognition and awards with key partners	4.2 Strengthen clinical governance
	1.3 Enrich reports with equity benchmarking			4.3 Enrich peer benchmarking through comprehensive membership
	1.4 Provide data to support accreditation			4.4 Continuous engagement with members to drive improvement
Year Two	1.5 Explore linked data with primary care, aged care, ambulance services	2.3 Strengthen existing and explore new creative modes of collaboration	3.3 Foster member-generated, peer-reviewed thought leadership and innovation	4.5 Expand membership domains - specialty networks, private / aged care sectors
	1.6 Integrate analytics with member business intelligence systems	2.4 Explore integration with clinical registries and other datasets		
Year Three	1.7 Provide patient-centred experience and outcomes-focused insights	2.5 Strengthen brand as best practice evidence-based leadership and learning network	3.4 Foster Research and Development incubation / start-ups / sponsorships	4.6 Embed international insights and learnings
	1.8 Provide sustainability insights		3.5 Advocate for policy change	



# Insights





## Strategic objectives and activities

### Year One

#### 1.1 Provide alerts, predictive analytics and patient flows

- Apply predictive analytics to trends – e.g. if this trajectory continues you will become an outlier

#### 1.2 Develop placed-based reports

- Jurisdictional reports
- District / Network / Regional level reports
- Strategic, analytical and tactical executive briefings

#### 1.3 Enrich reports with equity benchmarking

- Apply equity measures to selected key indicators within reports

#### 1.4 Provide data to support accreditation

### Year Two

#### 1.5 Explore linked data with primary care, aged care, ambulance services

- Data linkage project for ambulance and hospital data
- Increase Primary Health Network (PHN) and Primary Health Organisation (PHO) associate membership and feasibility to include primary care data
- Identify key aged care stakeholders and pursue opportunities for membership

#### 1.6 Integrate analytics with member business intelligence systems

- Feasibility study as part of contemporary data platform

### Year Three

#### 1.7 Provide patient-centred experience and outcomes-focused insights

- Where possible, incorporate Patient Reported Experience Measures (PREMs) and Patient Reported Outcome Measures (PROMs)

#### 1.8 Provide sustainability insights

- Co-design with members indicators for sustainability and develop module

A group of people in a meeting room looking at a wall covered in sticky notes. The room has a white wall with a grid of small holes. The people are dressed in business casual attire. The word "Collaboration" is overlaid in white text on a green background.

# Collaboration



## Strategic objectives and activities

### Year One

#### 2.1 Strengthen strategic partnerships / alliances

- Broaden stakeholder engagement activities

#### 2.2 Facilitate jurisdictional collaboration

- Host jurisdictional dinners / events to lead system-wide improvements

### Year Two

#### 2.3 Strengthen existing and explore new creative modes of collaboration

- Collaborative events and communities of practice to create opportunities for learning
- Member / CEO chat forums
- Explicit connections for improvement with other members

#### 2.4 Explore integration with clinical registries and other datasets

- Identify key partners and establish relationships and outcomes for mutual benefit

### Year Three

#### 2.5 Strengthen brand as best practice evidence-based leadership and learning network

- Support member research activities and develop peer-reviewed publications

A photograph of a conference room with people seated at tables. Some people have their hands raised, suggesting an interactive session. The image is overlaid with a semi-transparent blue filter. The word "Innovation" is written in large, white, sans-serif font across the center of the image.

# Innovation



## Strategic objectives and activities

### Year One

- 3.1 **Improve data security, acquisition, processing and digital experience**
  - Design and develop a contemporary data platform
- 3.2 **Strengthen innovation recognition and awards with key partners**
  - Identify key partners and establish relationships to recognise quality of contribution

### Year Two

- 3.3 **Foster member-generated, peer-reviewed thought leadership and innovation**
  - Best practice improvement ideas from a Health Roundtable report
  - Academic publications using Health Roundtable data / insights

### Year Three

- 3.4 **Foster research and development incubation / start ups / sponsorships**
  - Identify key partners and develop relationships for members to be part of incubator projects that align with their goals
- 3.5 **Advocate for policy change**
  - Utilise Health Roundtable data and membership to develop position papers

A photograph of a woman with reddish-brown hair, wearing a white shirt, smiling and looking towards the camera. She is in a meeting or conference setting, surrounded by other people who are blurred in the background. The image has a blue overlay.

# Experience

## Strategic objectives and activities

### Year One

- 4.1 **Amplify digital experience in a contemporary data platform**
  - User experience and human-centred design principles to guide development
  - Improve onboarding processes
- 4.2 **Strengthen clinical governance**
  - Utilise Beamtree Scientific Advisory Committee
- 4.3 **Enrich peer benchmarking through comprehensive membership**
  - Ensure relevant peers are available for all members and proactively seek peers where required
  - Review peer-to-peer methodology
- 4.4 **Continuous engagement with members to drive improvement**

### Year Two

- 4.5 **Expand membership domains - specialty networks, private / aged care sectors**
  - Expand membership to enhance benchmarking of specialist services, e.g. cancer, burns, paediatrics including international members
  - Enhance current membership of private hospitals
  - Seek opportunities to include aged care sector members and establish benchmarking in this sector
  - Identify opportunities to include further Primary Health datasets

### Year Three

- 4.6 **Embed international insights and learnings**
  - Safety and quality benchmarking with international collaborators





*“Bendigo Health uses Health Roundtable data and the Insights platform to inform improvement opportunities, to understand what we are doing well and why we aren’t doing well in certain areas and seek exemplar examples of improvement initiatives to implement.”*

*Peter Faulkner, Chief Executive Officer, Bendigo Health*





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