



2014

LEAN Thinking Healthcare Program

Overview

All LEAN programs in 2014 will be available as in-house programs at your health service

This approach provides the opportunity to engage large numbers of staff quickly and efficiently.

About LEAN

“Lean thinking is a way of streamlining the patient journey and making it safer, by helping staff eliminate all kinds of waste and to treat more patients with existing resources.

Originally developed by Toyota, it is now being successfully applied in hospitals across the world.”

LEAN Thinking in Healthcare

Lean Thinking techniques are now being used in hospitals throughout the world to reduce wasted time and effort, while improving patient care. The Lean Healthcare program of The Health Roundtable has now graduated over 300 participants from over a dozen member health services.

COST

All inclusive: Site visits, and mentoring \$A15,000 plus GST

ENQUIRIES

For further information contact David Dean

Australia (02) 4385 5894

New Zealand (09) 889-2551

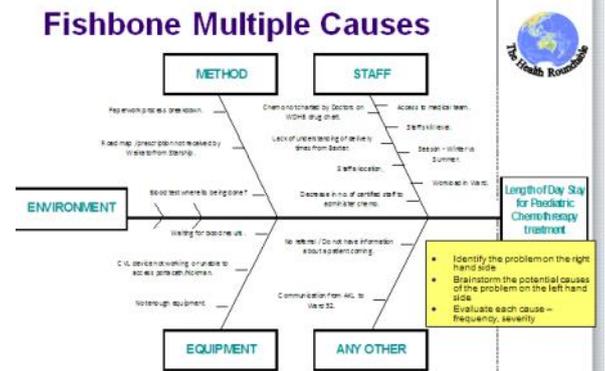
General.Manager@healthroundtable.org

- Session 1: Learn the basic concepts and identify a specific project from your organisation. Learn how to prepare current state maps
- Session 2: Learn process / value stream mapping. Understand waste, how to identify and how to address using Lean Techniques such as 5S, Workload Leveling, Utilising the “Pull” System
- Session 3: Consolidate learning and understand how to extend the process to additional projects in your organisation
- In between: Participate in weekly telephone / webcast based coaching

LEAN Thinking Course Outline

Workshop One: 2 Days

- ◆ Welcome and Introductions – Setting the Scene
- ◆ What is Lean Thinking?
- ◆ Why Lean in Healthcare?
- ◆ Seven Wastes
- ◆ Value Stream Mapping – Current State
- ◆ Starting your Value Stream Map



Analysing the cause

Weekly Mentor Follow-up

Workshop Two - 2 Days

- ◆ Review Current State Maps
- ◆ What do I need from the tool box?
 - ◆ 5S
 - ◆ Visual controls
 - ◆ Standardisation
 - ◆ Predicting Output
 - ◆ Physical Layout
 - ◆ Change Management
 - ◆ Kan Ban
 - ◆ And many more
- ◆ PDSA
- ◆ Set stretch goals
- ◆ Develop Future State Map
- ◆ Select KPI Measures



Make the work visible

Weekly Mentor Follow-up

Workshop Three: 2 Days

Continue to develop plans and achieve Future State Maps
 Improve Project presentation techniques
 Next Steps



Visual controls

The Health Roundtable

Lean Thinking in Healthcare 2014

Expression of Interest

The Health Roundtable is now calling for Expressions of Interest in the Lean Thinking in Healthcare. Clinical and Management leadership are critical success factors in this important program so please ensure a senior team is available to participate in the three workshops on site and weekly teleconferencing. Please submit the following information.

**From Australia, please fax this Expression of Interest to (02) 9988-4552.
From New Zealand, please fax to +61 2 9988-4552.**

Health Service Facility Name		
Name of Lead Team Member	Title	Phone
Email:		
Names and Titles of Other Proposed Team Members		
<p>Participation Agreement</p> <p><i>I commit my Health Service to participate in the Lean Thinking in Healthcare</i></p> <p><i>I understand that a cross-disciplinary senior team of at least four people, including a senior physician, will be required to devote approximately four hours per week to this important program to prevent and rescue stranded patients. This includes participation weekly 30-minute teleconferences between workshops.</i></p> <p><i>All team members will be supported/back-filled to attend the three workshops.</i></p> <p><i>I understand that the professional fee for our team's participation in this program as outlined will be \$A15,000 plus GST.</i></p>		
Authorising Executive Name	Authorising Executive Signature	

Alternatively, scan and email to: General.Manager@healthroundtable.org