

Medical Journey Improvement Group (B13)

13-14 June 2018, Melbourne

Meeting Code HRT1810

Why Participate?

- ❑ *Understand how your readmission rates and journeys for patients with chronic diseases compares with your peers*
- ❑ *Identify ways to improve your patients' journeys including new settings for their continued care*
- ❑ *Share issues and innovations with your colleagues*
- ❑ *Develop practical action plans to improve your service over the next year*

SUBSCRIBE

Select Roundtable B13 on your subscription agreement and return by email to: accounts@healthroundtable.org

COST

\$A5,250* for first facility in your network. \$A4,250* for each additional facility. *excl GST

Individual delegate venue fees are billed separately.

ENQUIRIES

General Manager

Australia +61 2 8041 1421

New Zealand +64 9 889 2551

General.Manager@healthroundtable.org

The Medical Journey Improvement Group is new for 2018 and brings together contents of the previous Readmissions and Chronic Disease Patient Journey Improvement Groups. Our aim is to benchmark the medical patient's journey through their various interactions with the hospital system and to consider the best setting for continued care.

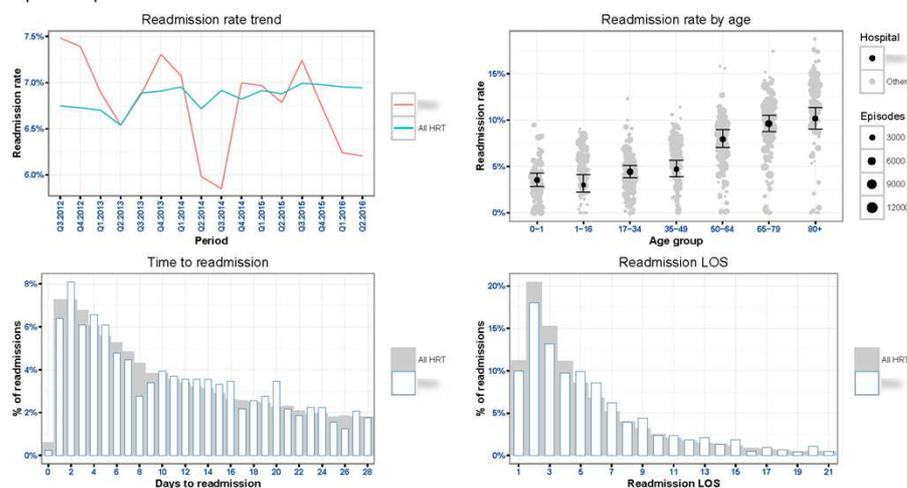
Reducing unplanned avoidable readmissions is also becoming a key quality issue and requires a hospital wide strategy for improving systems for ALL patients. Relying on inefficient approaches such as case finding, or employing one FTE to reduce readmissions, reduces their impact. Frequent hospital admissions can be a sign that patients with chronic diseases and long term conditions are not provided with adequate access to non-hospital services and social support.

Evidence suggests that avoidable re-hospitalisation CAN be reduced by:

- » Improving core discharge planning and transition processes
- » Improving transitions and care coordination at the interfaces
- » Enhanced coaching, education and support for self-management.

Overall readmission details

All plots except the trend are for Jul 2015 - Jun 2016.



In addition we are only too aware that patients with chronic disease do not suit an episodic model of care - which is generally more expensive and offers a fragmented patient experience. Radical overhaul of current care models, along with early intervention and coordination with Social Care, is required in Australia, New Zealand and the rest of the world as a 'Chronic Disease Epidemic' impacts on ageing populations. Many new models of care are being tried around the world.

Medical Journey Improvement Group

Key points that arose from our latest Chronic Care Patient Journey utilisation reports were:

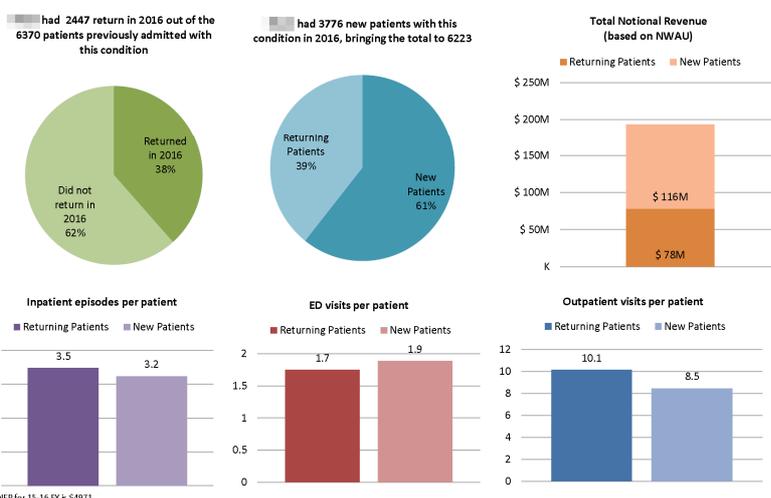
- » Health Roundtable members have experienced a significant rise in the number of IP admissions for major chronic conditions (Diabetes, Chronic Obstructive Pulmonary Disease and Chronic Heart Failure). This trend shows no sign of levelling off.
- » Patients with chronic conditions use over 25% of the bed days in HRT member hospitals, even though they account for less 9% of the total number of patients in the respective hospitals.

The 2018 Improvement Group meeting will take place in Melbourne and will enable participants to hear speakers talk about leading-edge innovations from Australia and NZ, as well as share ideas with each other. Members are encouraged to bring a partner Primary Healthcare and other NGO organisations to the workshop.

Analysis of Patients with Diabetes 2016

What do you need to do?

- ❑ *Designate a key liaison contact for questions and follow-up*
- ❑ *Actively want to compare performance with other leading health services and help everyone participate in their improvement journey*
- ❑ *Identify an improvement project based on the data and share your results with other organisations at the annual meeting*



What does The Health Roundtable do?

- ❑ *Provides tools for you to compare readmission and medical journey metrics with other organisations*
- ❑ *Facilitates the annual workshop and provides a summary report based on the discussions*
- ❑ *Provides phone and webcast support to all members to assist with data interpretation*



Dates	Timeline 2018
Before Mar 18	Subscribe to this year's meeting
14 May	Allocate your team and register delegates
7 June	Briefing materials distributed
13-14 June	Medical Journey Workshop – Melbourne

The Health Roundtable
(ABN 71 071 387 436)
Suite 804, 28 Foveaux St
Surry Hills NSW 2010
General Enquiries
Tel: +61 2 8041 1421

The Health Roundtable helps health executives learn how to achieve best practice in their organisations. We collect and analyse operational and clinical data of our member organisations to search for innovations in patient care. We promote collaboration and networking amongst health executives and staff through our roundtable meetings, workshops, and other activities.