

Executive Clinical Directors Workshop

22 March 2018, Sydney
Meeting Code HRT1802a

Who should attend?

- Senior Program Leaders*
- Managers of Performance Improvement*
- Managers of Re-Design*
- Medical Directors*
- Senior Clinical Governance personnel*
- Quality & Safety Managers*

Each year the Roundtable prepares a special workshop that specifically addresses the concerns and responsibilities of Executive Clinical Directors.

The Health Roundtable welcomes back Dr Jeanne Huddleston from the Mayo Clinic to deliver a full day interactive workshop on **Moving beyond mortality review**.

Jeanne is a leader of Quality and Safety at the Mayo Clinic. As well as being a specialist physician, Jeanne completed an industrial engineering degree, which allowed her to translate a systems engineering and design methodology to solve health care delivery's toughest problems. Amongst many achievements, she embedded systems engineering and reliability principles into the multispecialty and multidisciplinary 100% mortality review system at Mayo Clinic. Over the last year, Jeanne has been engaged to assist many hospitals in the USA and around the world (including Tasmanian hospitals) with their quality improvement initiatives.



Workshop Content and Aims:

Dr Huddleston will share lessons learned from the international implementation of a safety learning system. Not only was this system applied to learning from every death, but also to learning from the living. Using a real-time audience response system, participants will:

- 1) identify opportunities for improvement in care delivered to simulated patient journeys;
- 2) quantify barriers to implementing a reliable learning system; and
- 3) Prioritize opportunities for improvement. You will walk away with actionable insights.

After this presentation, participants will be able to:

1. Implement a learning system that embodies principles of high reliability – specifically, deference to expertise
2. Move beyond the medical model of peer review to a process of inter-professional learning that leads to actionable information and change
3. Define the largest safety problems facing health care today: acts of omission, not commission

COST

One day workshop
fee is \$895* per
delegate
*excl GST

ENQUIRIES

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